

**INSURED'S RESPONSIBILITY:**

**In Case of an injury or illness to an animal, YOU must:**

- Immediately notify OUR claims by **telephone or email below**.
- Immediately employ a licensed veterinarian, at YOUR expense, to treat the animal.
- Secure proper care and, if required, allow the animal to be removed for treatment, at YOUR expense
- YOU must have permission from the Underwriters to ship an animal for salvage or euthanize an animal.
- In the event the injury/disease is incurable and excessively painful to the animal happens at a time when Claims Adjustors are not available, and the destruction of the animal is imperative for humane reasons, a post-mortem from a qualified Veterinarian Surgeon confirming destruction was imperative for humane reasons will suffice as permission from Underwriters. Post Mortem will be at YOUR expense.

**If the animal dies or is stolen, YOU must:**

- Immediately notify OUR claims by telephone or E-mail, and in the case of theft, also the local police.
- In the case of death, have a post-mortem examination performed, at YOUR expense, by a licensed veterinarian. It is your part of your due diligence to preserve the carcass to the best of your ability. Give us, within 60 days, a copy of:
  - The death certificate
  - The post-mortem examination report; and
  - YOUR signed and sworn proof of loss.
- Co-operate with the investigation by:
  - Giving US any relevant records or documents WE might need.
  - Submitting to an examination under oath; and
  - If it is within YOUR power, have any persons with knowledge of the death or theft; submit to an examination under oath.

**We reserve the right to deny a claim if YOU do not comply with these conditions.**

**All other terms and conditions remain unchanged.**

**EMERGENCY and AFTER HOURS ONLY CONTACT: 1-780-349-1072**

**REGULAR BUSINESS HOURS CONTACT 1-780-733-7719**

**EMAIL: [livestockclaims@cdnfarmins.com](mailto:livestockclaims@cdnfarmins.com)**